

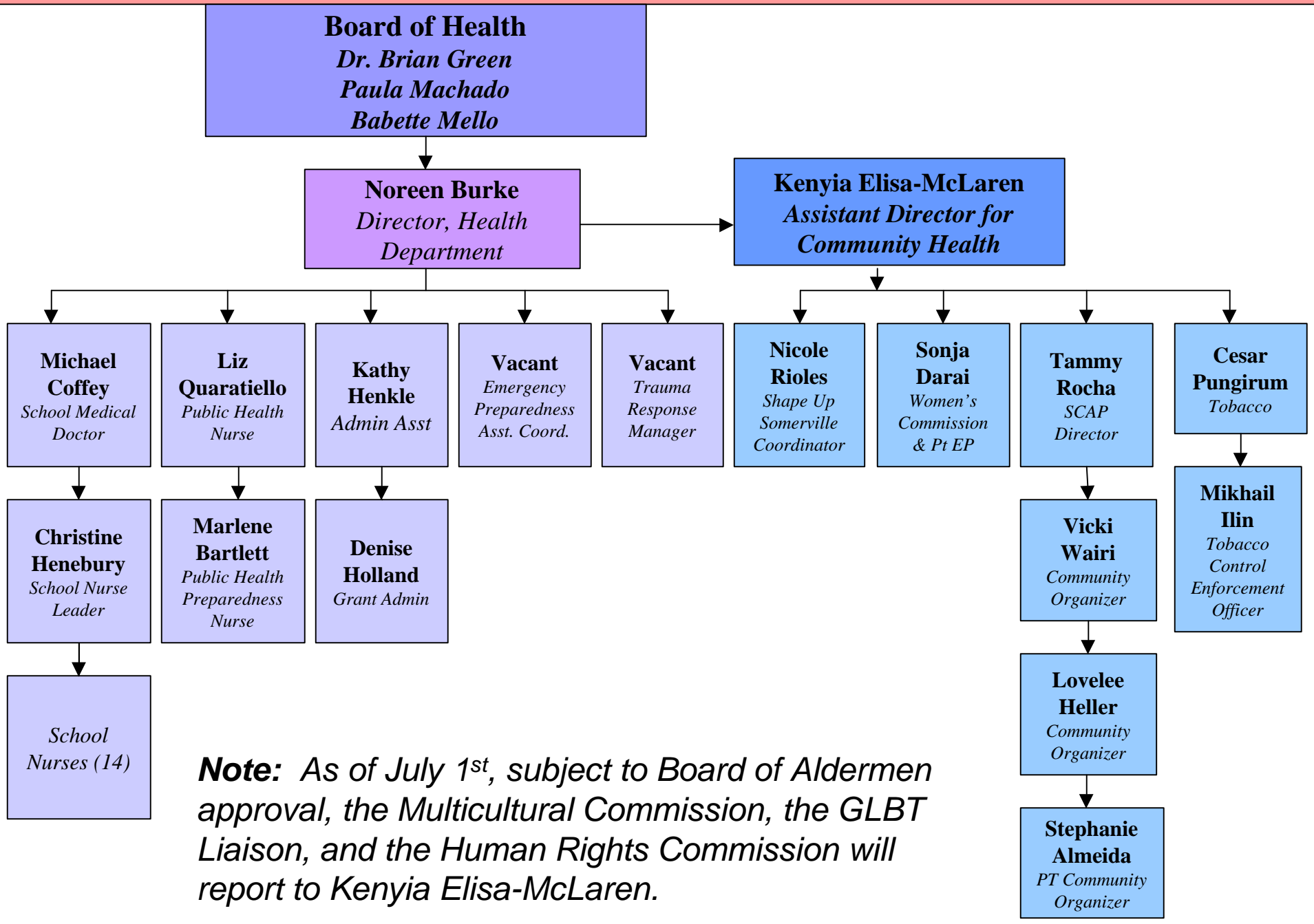
FY08 SOMERVILLE BUDGET HEARINGS

Health Department

Noreen Burke, Director



2. Staffing: Org Chart



3. HEALTH – FY07 Accomplishments

- PUBLIC HEALTH: Provided flu shots to 1,583 people, generating approximately \$14,000 in revenue.
- SCHOOL NURSING: Provided daily nursing care to all Somerville school students, resulting in a total of 34,178 health room visits between September 6, 2006 and March 26, 2007.
- SCAP: Surveyed 1003 students in grades 9-12 about substance use (alcohol, tobacco, other drugs), as well as issues related to student health such as depression and suicide, violence and safety, sexual behavior, and dietary behavior.
- TOBACCO CONTROL: Maintained 95% or better compliance rate during sale-to-minors inspections as well as during secondhand smoke inspections.
- TRAUMA RESPONSE: An additional 15 community members were trained in this fiscal year in basic Post Traumatic Stress Management. TRN performed Suicide Assessment training as well as provided trauma consulting and back-up for the School Nurses.

4. HEALTH – FY07 Accomplishments

- **SUS: Shape Up Somerville**, in collaboration with Tufts University School of Nutrition, has received local and national recognition for its work to promote increased physical activity across all age groups. The program has been featured on NBC Nightly News, MSNBC, The Wall Street Journal, and other local media outlets including The Boston Globe and The Somerville Journal.
- **EMERGENCY PREPAREDNESS:** The entire Health Department completed the National Incident Management System 700 and Incident Command System 100 Trainings. The Board of Health also recruited 25 medical and non-medical Somerville residents to its Medical Reserve Corps, and is keeping an Emergency Preparedness Trailer stocked with medical supplies at the DPW yard.
- **ADMINISTRATION:** Completed website training and demonstrated proficiency in uploading agendas and minutes of Board meetings. Also successfully completed the transfer of ISD phone calls to DPW after several months of tracking phone call volume with the help of SomerStat.

5. HEALTH – FY08 Goals

- 1. Protect and support families' and individuals' health by strengthening core public health services including public health nursing, school nursing, sanitary and housing inspections, and environmental health issues.**
- 2. Protect and support community health by sustaining and strengthening programs including Trauma Response Network, Women's Commission, SCAP, 5 City Tobacco Control, Human Rights and Multicultural Commissions and Gay/Lesbian/Bisexual/Transgender related issues.**
- 3. Increase Public Health Department's Emergency Preparedness and Response capacity in the event of a citywide public health incident or epidemic.**
- 4. Maintain and strengthen professional standards, education, and training of the Board of Health members.**
- 5. Complete Phase 2 of a strategic planning process to achieve clarity on vision, mission, values and goals of Health Department.**
- 6. Work in support of City Goal to revolutionize customer service and professionalize Health Department planning and human resource management.**

6. Staffing Update: Health Program Changes

- This Fiscal year will see the addition of the Human Rights Commission, the Multicultural Affairs Commission, and the GLBT Liaison to the Health Department, where they will join the Commission for Women. This will facilitate coordination and communication between these commissions which serve vulnerable populations in Somerville.
- The new Assistant Director for Community Health (position is grant-funded this fiscal year) will oversee the grant-funded departments of the Health Department, including SCAP, Tobacco Control, SUS, Trauma Response, and the Women's, Human Rights and Multicultural Commissions as well as the GLBT Liaison.

7. ACE Service Project

ACE Service Project: Accurate, Courteous, Easy Service from your City government.

“The mission of this project is to respond accurately and efficiently to constituent needs, while treating each customer with courtesy and respect, and constantly improving the ease of doing business with city government.” ~Mayor Joseph Curtatone, 2007 Midterm Address

The Health Department strives to meet the ACE goals by:

- Providing website training for staff (FY07)
- Providing courteous assistance with information and referral services to callers and walk-ins (ongoing)
- Improving cultural competency of staff and providing language line to facilitate communication between diverse residents and the City of Somerville (ongoing)
- Building teamwork and morale to facilitate inter-departmental communication (FY08)
- Protecting and supporting vulnerable communities through SCAP, TRN, SUS, and the Commissions (FY08)